



ÖBB rail freight transport still in operation

Dear Ladies and Gentlemen,

Coronavirus is really putting us all to the test. The ÖBB and its employees are all feeling the strain right now. As the largest mobility service provider in Austria, we have a great responsibility towards our country when it comes to passenger and freight transport. We assure you that we will still be there for our customers, even in these hard times.

The ÖBB Rail Cargo Group is keeping the cross-border flow of goods moving.

Our company has of course taken **all necessary precautions** so that we can keep bringing people and goods safely from A to B. We are making special efforts to increase cleaning services for work equipment as well as the disinfection of vehicles and sites that are critical for operations. **You can also play your part** by complying with the preventive hygiene measures issued by the health authorities. This makes the places where our employees work and come into direct contact with you much safer.

We have made it our top priority to keep you up-to-date with reliable information. You can find the latest information about which routes are currently in service in international freight transport on www.railcargo.com.

What is more, our capacities for intermodal and conventional rail freight transport can be increased at any time. If you have any questions, please get in touch with your contact person(s) in the company or you can send a mail to info@railcargo.com.

At this point, we would like to say a big thank you to every single one of our employees who still doing their duty and making sure supplies reach their destinations, even in these times.

We must look out for each other throughout this difficult period and make sure that we stay healthy.

Best Regards,

ÖBB CEO Andreas Matthä and the ÖBB Rail Cargo Group Board of Directors Clemens Först, Thomas Kargl und Imre Kovacs

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