

Rail Cargo Carrier – Czech Republic s.r.o.

Žerotínova 1132/34
Prague 3, postcode 130 00

Business ID: 01569236
VAT ID: CZ01569236

Prague, 25.06.2018

Notification of phone calls recording

Dear Business Partner,

We are writing to formally announce, that our company Rail Cargo Carrier – Czech Republic s.r.o. will start recording of all the phone calls via our dispatching phone numbers:

+420 267 314 243

+420 602 613 146

+420 730 154 339

We will record all the phone calls handled by the employees of our company, who operate telephone lines mentioned above, concerning all internal and external parties, who contact our dispatching team. It implies that also employees of your company may be involved. Rail Cargo Carrier – Czech Republic s.r.o. will automatically process all recorded personal data by its own employees and keep these records for one month. In case of occurrence of a railway incident according to a Section 49 of the Law No. 266/1994 Coll., the Railways Act, these records will be provided to the public authorities and/or other parties concerned (e.g. insurance company) for the necessary time.

Recording of a phone calls will start on Monday, 09.07.2018, 00:00.

We would really appreciate, if you could inform all the parties concerned, i.e. all the employees of your company and/or other external coworkers, who use phone numbers mentioned above to contact our dispatching team during their work.

Below you will find all the necessary information about recording of phone calls, according to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), which took effect on 25.05.2018:

- (i) The controller is the company Rail Cargo Carrier – Czech Republic s.r.o. (hereinafter referred to as “RCC CZ”);

- (ii) The purpose of the processing, of the personal data is intended, is to provide safe rail transport services; the legal basis for the processing is the Law No. 262/2006 Coll., Labor Code, as amended;
- (iii) The category of personal data concerned are records of incoming and outgoing phone calls via RCC CZ dispatching phone lines;
- (iv) The recipients of the personal data are RCC CZ, public authorities and other parties concerned (the insurance company, etc.) in case of a railway incident according to a Section 49 of the Law No. 266/1994 Coll., the Railways Act;
- (v) The personal data will be stored by RCC CZ for one month or in case of a railway incident for the necessary time, if it is longer than one month;
- (vi) The legitimate interest pursued by RCC CZ is providing of safe rail transport services, since the dispatcher as the shift manager, in cooperation with transport planners and boarder coordinators, leads the work of loco drivers, schunters, wagon masters, freight disponents and other operational personnel. The dispatcher also communicates with internal and external parties, who use dispatching phone numbers during their work;
- (vii) In accordance with General Data Protection Regulation the data subject has the right to request from the controller, i.e. RCC CZ access to personal data concerning him or her, to rectificate of inaccurate personal data, to erasure of personal data or restriction of processing, to object to such processing, as well as the right to data portability;
- (viii) If the data subject considers that there is an infringement of the General Data Protection Regulation by processing his or her personal data, the data subject has the right to lodge a complaint with a supervisory authority, which is the Office for Personal Data Protection in Czech Republic;
- (ix) The source, from which the personal data originate, is the phone call with the data subject, respectively the data subject itself;
- (x) The legal basis for the provision of personal data based on the phone calls recording is the Law. No. 262/2006 Coll., Labor Code, as amended, in particular Section 316 of the same law.

Thank you for your attention to this matter. Please note that the phone calls recording procedure is not intended against any of our business partners. We truly look forward to continuing our successful cooperation in the future.



Rail Cargo Carrier – Czech Republic s.r.o.
Bc. Jan Brčák, CEO and Ing. Sabina Pavelková, procurist