

Integrated management policy of Rail Cargo Terminal – BILK Zrt.

Rail Cargo Terminal – BILK Zrt., as a member of the Rail Cargo Group, is part of one of Europe's leading railway logistics groups. Due to our company's significant role in the combined transport market and the competitive market environment, our primary objective is to meet the expectations of our interested parties in line with the principles of sustainable development, reliably, safely, cost-effectively and in an environmentally friendly manner, by providing complex and high-quality services and striving for strategic partnerships.

In order to achieve our objectives:

- our company carries out its activities in compliance with the applicable laws, official regulations, standards and other obligations undertaken,
- our company is operated by appropriately qualified, committed managers and employees who are prepared for the uniform interpretation and implementation of corporate processes,
- we maintain continuous contact with our employees, customers and all interested parties to ensure that they understand the provisions of our company's integrated management policy, objectives and programs,
- we continuously evaluate and improve terminal processes, while regularly assessing and managing the related risks and opportunities,
- when selecting our suppliers, we place particular emphasis on quality, environmental protection, occupational safety and health protection aspects, and we continuously monitor and evaluate their activities,
- we monitor the environmental impacts of our activities and, in line with the interests of society, strive to reduce our environmental load, prevent environmental pollution and achieve our defined environmental objectives,
- we provide our employees with regular training at an appropriate level to enable them to perform their activities to a high professional standard. We create working conditions that allow compliance with occupational safety and health protection requirements, the elimination of potential hazards, the reduction of risks and the continuous improvement of the system.
- through the establishment and continuous improvement of our maintenance system, we ensure that our loading vehicles are in a safe operating condition.
- we continuously assess and manage our risks and opportunities in order to achieve the expected results and prevent undesirable effects,
- in order to ensure sustainable development, we pay particular attention to the integration of social and ecological criteria.

Our company maintains, operates and continuously improves an integrated management system in accordance with the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 standards.

Budapest, 31 March 2023


Czőndör Attila
CEO