

Our World of Logistics

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The Rail Cargo Group is the umbrella brand of the internationally operating rail freight subsidiary of the ÖBB Group.
The controlling legal entity of the Rail Cargo Group is the Rail Cargo Austria AG.

[railcargo.com](https://www.railcargo.com)



Table of Contents

Vision	5
Facts & Figures	7
End-to-end Logistics	9
Industries & Segments	13
TransNET – Our Network	15
SmartLINK – Our Range of Services	19
TransFER – the Connection	21
Equipment – the Packaging	23
Services – Logistics From A to Z	25
Add-Ons – Additional Services	27
MIKE – the Digital Assistant	29
Innovation	31
CSR	33



VISION

The Rail Cargo Group is the sustainable logistical backbone of the economy – for a Europe worth living in.

We connect people, companies and markets. From Europe all the way to Asia.
From the first to the last mile. Responsible. Efficient. 365 days a year – 24 hours a day.

FACTS & FIGURES

5.887

members of staff
including
106 apprentices

1.230

trains per day

Present in
18
countries

88,4
million net tonnes
annually

1,9
billion Euros in
sales revenue

34,5
million Euros profit
before tax (EBIT)

24.231
freight wagons

718
locomotives

Own traction
in **13**
countries

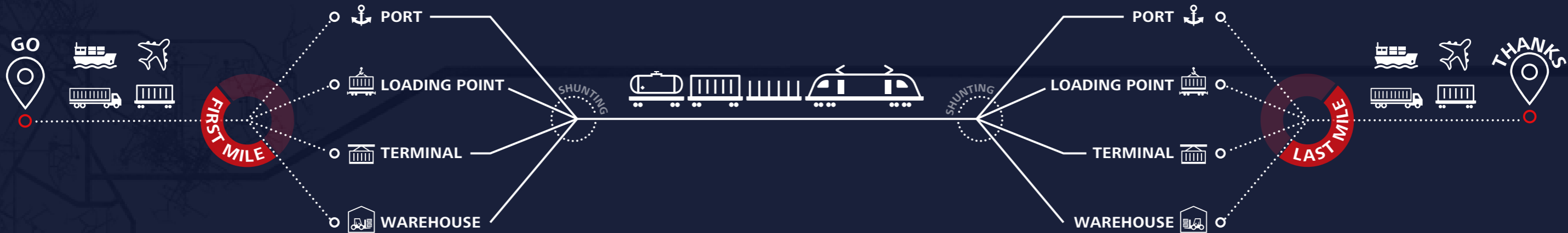
As of 31.12.2022;
More facts & figures at [railcargo.com](https://www.railcargo.com)



END-TO-END LOGISTICS

End-to-end Logistics

As the leading rail logistics provider in Europe, we shape multimodal end-to-end logistics solutions. Our customers can rely on sustainable and safe transports – even without their own siding. We carry goods across the entire Eurasian continent, transfer them with the right equipment and accessories, store them, consult in complex logistics matters and also handle the customs clearance.



END-TO-END LOGISTICS

INDUSTRIES

Industries & Segments

With our expertise and the use of innovative transport technologies, we implement individual logistics and transport solutions for all industries in which our customers operate. We carry all kinds of vehicles, agricultural products, (construction) waste, steel, construction and raw materials, wood, paper, consumer goods, mineral oil, chemicals and containers – from a single source. Our logistics solutions are as multifaceted and diverse as the world itself and its industrial sectors.



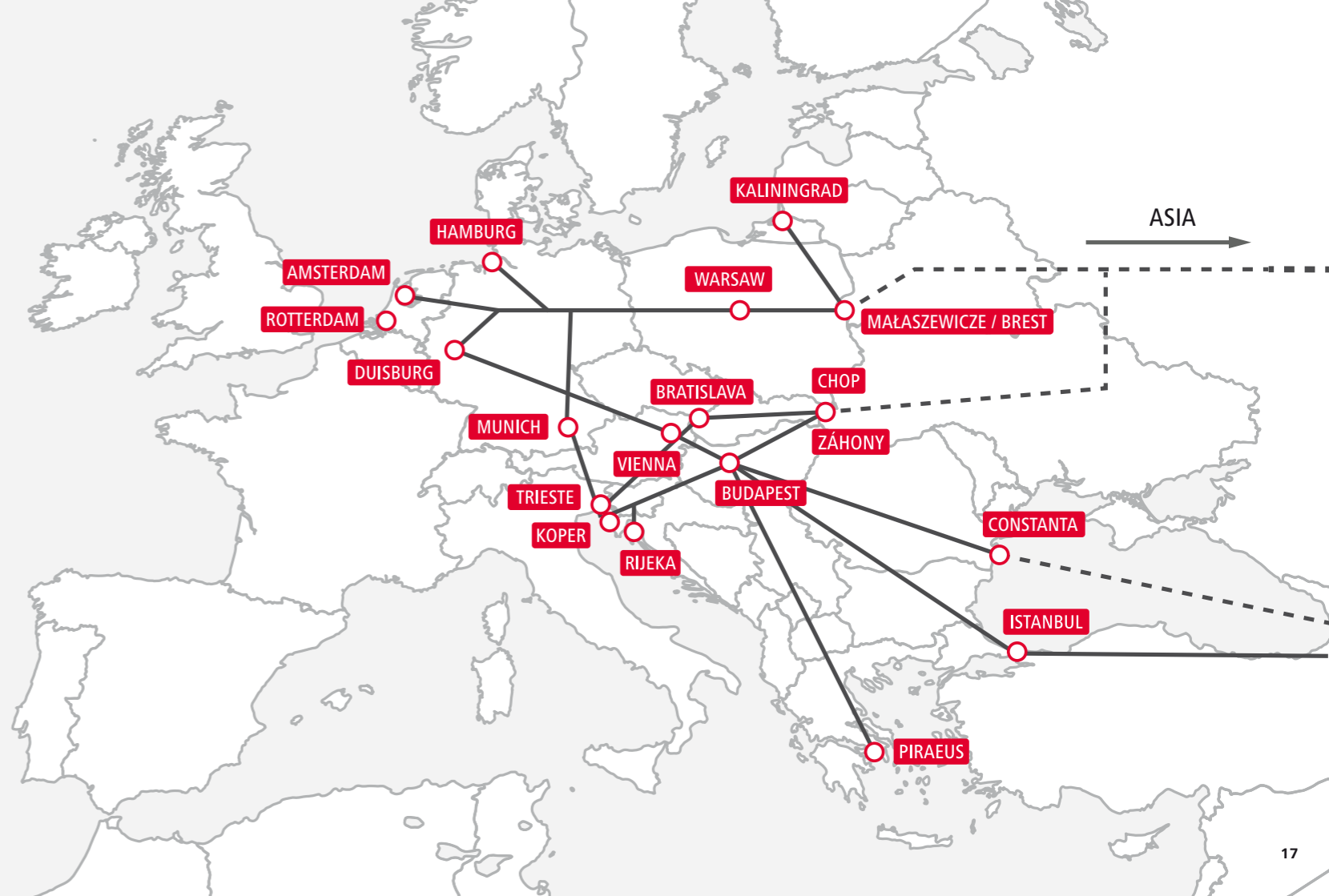
TRANSNET

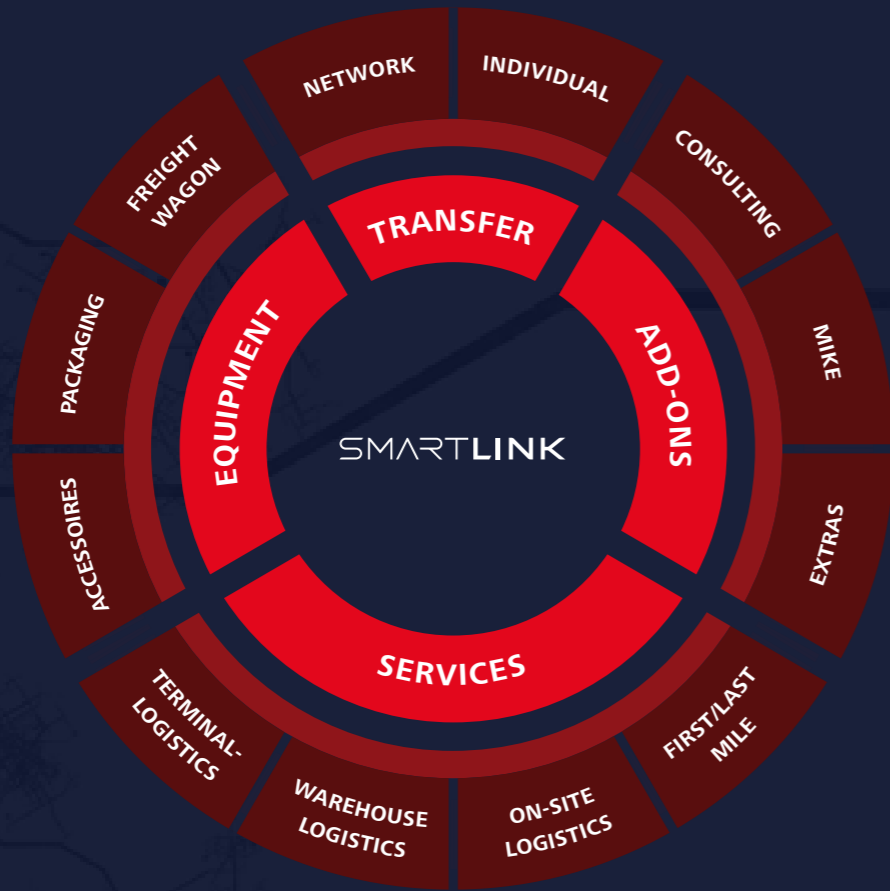
Our Network

TransNET is our comprehensive network. Here we operate conventional freight wagons as well as intermodal loading units and the Rolling Road – first and last mile with different modes of transport by request. We reach the most important ports as well as all economic and industrial centres on the entire Eurasian continent. “Your cargo, our logistics solutions” – that is our claim.

railcargo.com/transnet

TRANSNET





Network

SmartLINK is our digital range of services – customers choose from scheduled or individual TransFER connections, inquire about the equipment available as well as the services and add-ons that are relevant for them. After contacting us, we will prepare an individual offer for their transport needs. The easy access to the world of rail logistics.

smartlink.railcargo.com



TRANSFER

The Connection

Our customers have the goods – we have the routes. We regularly transport goods from A to B and back again with fixed timetables on our 60 TransFER connections and hundreds of combinations. We are constantly opening up new routes across the entire Eurasian continent or increasing the frequency of existing connections. Our customers simply book conventional freight wagons or intermodal units – we take care of every detail.

A freight train is shown in motion, traveling from left to right across the frame. The train consists of several red and white freight wagons. The foreground features a rocky, gravelly embankment. The background is a dense forest of tall evergreen trees under a hazy, overcast sky. The overall scene is dimly lit, suggesting an early morning or late afternoon setting.

EQUIPMENT

The Packaging

In-depth expertise and decades of experience are required to provide each item of cargo with the right packaging. From appropriate freight wagons to the right MOBILER containers to the right accessories with ropes, straps or big bags. We are aware of typical requirements within the industry and have the right equipment for each shipment.



SERVICES

Logistics From A to Z

We use all our multimodal service expertise in our day-to-day activities – as well as handling the shipment itself, we also deal with transshipments, loading and unloading, customs, repairs and damage management as well as first and last mile with a wide range of transport carriers. Our customers choose from our range of services, then sit back and relax – we handle the rest.



ADD-ONS

Additional Services

Our customers can benefit from a wide range of extras – from information and advice of logistics-related matters to waste management and the transportation of dangerous goods. If desired, we will handle the weighing, ensure that the containers are cleaned, handle all customs procedures and ensure that insurance is in order.



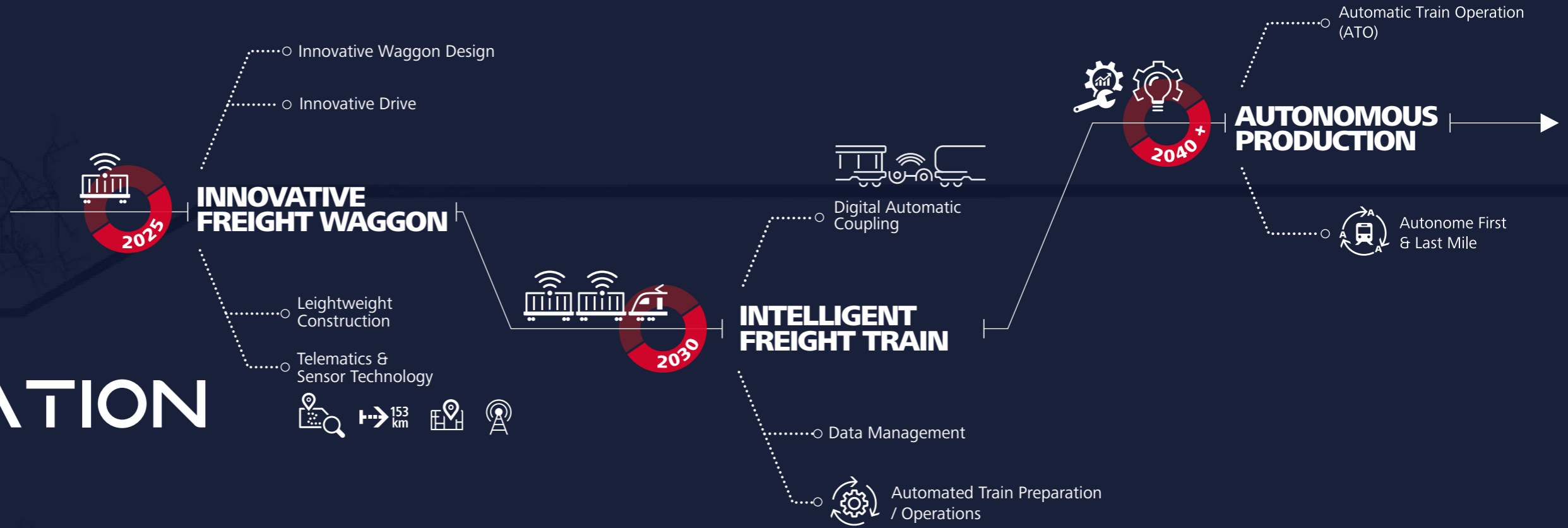
MIKE

The Digital Assistant

MIKE makes the digital processing of shipments easier, more efficient and more transparent. Our customers can order empty wagons or block trains via "Ordering", required capacities are calculated together via "Capacity Planning" and updates on the status of shipments can be provided in real time via "Tracking". We support our customers at every stage of their logistical journey – and provide them with the best service.

mike.railcargo.com

INNOVATION





CSR

Quality, Safety & Environment

The safety of people and goods is a top priority for us. Implementation of rigorous management systems mean we can ensure the highest standards in quality, safety, environmental protection and hygiene. Compliance with AZAV, DIN, ECM, GMP+B4, ISO, SMS or SQAS is a common praxis for us and an important requirement for our customers' satisfaction and trust.



Awards & Ratings

Good work is rewarded – and ours is rewarded several times over. We have been rewarded “Gold” twice for our CSR by EcoVadis, “B” in the important CDP environmental rating, a “Very Good” in the imug sustainability rating and have also been noted as a “TOP Training Company”, amongst many others. Our customers can rely on us to act responsibly, in harmony with our environment and society.

railcargo.com/ratings



Sustainable Rail Transport

We are ensuring that the environment can continue to breathe easy with every tonne we transport by rail as rail freight traffic causes far less CO₂ compared to road freight. While greenhouse gas emissions from the transport sector continue to rise, we are continuously improving our carbon footprint. Rail uses 6 times less energy and causes 3 times less noise, whilst the air is also 8 times better, meaning it plays a substantial role in environmental protection.



Environmentally-Friendly Initiatives


Two of three warehouse locations in Austria are already climate-neutral. We are gradually reducing greenhouse gases and are investing in climate protection projects to compensate. Furthermore, we also aim to ensure that our traction current comes from clean sources. In Austria, we use 100 % green traction current from renewable energy sources so that we can transport freight to its destination as environmentally-friendly as possible.



Rail Freight Forward

We have been a founding member of the European Rail Freight Forward initiative since 2018. Together with partner railways, we aim to put more traffic onto rails – namely an increase to 30 % by the year 2030. To this end, we are doing our homework, advocating for coordinated infrastructure across Europe, and working with policymakers to ensure a fair transport policy and a level playing field.

railfreightforward.eu



Transparently Saving CO₂

Customers always know about their CO₂ savings with us. The EcoTransIT World tool calculates the latest CO₂ savings whilst also showing customers what they have individually saved. In our TransNET, they can also find a comparison of rail versus road emissions at a glance – for every single network TransFER connection.